



PATIENT VALUE STRATEGY CHARTER

CONTEXT:

Caring about patients has been in the DNA of bioMérieux since its inception. A world leader of in-vitro diagnostics, our company articulates the Mérieux family's vision to fight against infectious diseases and to improve public health worldwide, carrying the universal message that "microbes know no borders". As legislation continues to evolve worldwide to strengthen patients' rights and focus on the quality of healthcare systems, the digitization of society has amplified the patient voice and patient associations have grown more numerous, larger and more influential than ever. In this context, bioMérieux has recognized the need to roll out a comprehensive and global Patient value strategy.

MISSION STATEMENT:

To enhance patient value at bioMérieux by raising awareness of diagnostics among patient organizations, and by including and valuing the experience of patients in our ongoing efforts to develop innovative solutions.

PURPOSE:

Strengthening our relationships with patient communities will provide critical benefits for both parties: on the one hand, we aim at raising awareness among patient associations on the importance of diagnostics, so that they understand the role we play in tackling the health challenges that are affecting them. On the other hand, we intend to gather the patients' perspectives on our innovation strategy by introducing the participation of patient representatives in various internal committees. We also want to amplify the patient voice inside bioMérieux community by integrating more patient testimonials in our communication and events, thereby materializing the fundamental principle we all share: that our purpose resides mainly in improving patient care.

Created by the Medical affairs department, the bioMérieux "Patient Value Strategy" is detached from any commercial consideration, while still being implemented in coherence with bioMérieux's areas of expertise.

Our Commitments to Ethics:

To ensure that our interactions with patient organization are consistent with our high ethical standards, all employees interacting with patients and patient organizations commit to the following core principles:

- **Clarity of purpose.** bioMérieux may provide support to Patient Organizations in the form of financial or in-kind support in alignment with its patient value strategy. In such cases, each party should be clear about the reason for and the planned outcome of any cooperation – and the benefit for patients.
- **Respect for laws, regulations, and bioMérieux policies and procedures.** All activities with patient organizations must be in compliance with applicable laws and regulations. The Code of Conduct and other policies, including the Corruption Prevention Manual, must be strictly followed. Our standards are aligned with industry associations' ethical codes in the regions and countries where we operate.
- **Integrity and respect.** Each party should act, and be seen to act, honestly and with integrity at all times and should be open and honest about the purpose of any collaboration. Each party must be able to account publicly for any activities and exchanges of value.
- **Independence.** Each party must make decisions based on the merits and free from any improper influence. Collaboration with patient organizations must never be used, directly or indirectly, to improperly influence decisions or actions with respect to our business.
- **Transparency.** The company's involvement in funding activities and creation of materials must be meaningfully disclosed. All company representatives must disclose to decision-makers their name, affiliation with bioMérieux (role and position), and the interests they represent on behalf of the Company. Moreover, the objective and scope of any financial relationship between the Company and the organization must be documented in a written agreement. The organization must be vetted to screen for any potential conflicts of interest and to ensure alignment with bioMérieux's values and standards.
- **Fair and Balanced Information.** bioMérieux representatives commit to presenting information in a truthful, balanced way. Exaggerated, false or misleading information will not be shared. The source of information will be explicitly stated or easily identified.
- **Confidentiality.** Each party respects all applicable rules, standards, or conventions governing the disclosure or nondisclosure of information shared. Any confidential information, including patient information, received must only be shared in accordance with these agreed upon standards.

IMPLEMENTATION

This document will be regularly reviewed and amended. It has been adopted by Medical Office, as well as the Ethics & Compliance Department and the Legal Department.